# RAM NARAYAN YADAV MEMORIAL COLLEGE BARHI, HAZARIBAG 

STUDENT SATISFACTION SURVEY ANALYSIS AND ACTION TAKEN REPORT

Academic Year 2019-20

Student Satisfaction Survey Questionnaire with Average Score FEEDBACK ON TEACHING , LEARNING AND ASSESSMENT

| Q.NO | Questions | Options | In the scale of 5 |
| :---: | :---: | :---: | :---: |
| 1 | How much of the syllabus was covered in the courses in all semester? | 85 to 100\% (5) | 4.8/5 |
|  |  | 70 to 84\% (4) |  |
|  |  | 55 to 69\% (3) |  |
|  |  | 30 to 54\% (2) |  |
|  |  | Below 30\% (1) |  |
| 2 | How well does the faculty member prepare for the classes? | Thoroughly (5) | 4.9/5 |
|  |  | Satisfactorily (4) |  |
|  |  | Poorly(3) |  |
|  |  | Indifferently(2) |  |
|  |  | Won't teach at all(1) |  |
| 3 | Faculty members inform you about the expected competencies, course outcomes and programme outcomes | Every time (5) | 4.7/5 |
|  |  | Usually (4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |
| 4 | How well were the faculty members able to communicate? | Always effective (5) | 4.8/5 |
|  |  | Sometimes effective(4) |  |
|  |  | Just satisfactorily(3) |  |
|  |  | Generally ineffective(2) |  |
|  |  | Very poor Communication (1) |  |
| 5 | The faculty members approach to teaching can best be described as | Excellent (5) | 4.67/5 |
|  |  | Very good(4) |  |
|  |  | Good(3) |  |
|  |  | Fair(2) |  |
|  |  | Poor(1) |  |
| 6 | Fairness of the internal evaluation process @ Rnym by the faculty. | Always fair(5) | 4.3/5 |
|  |  | Usually fair(4) |  |
|  |  | Sometimes unfair(3) |  |
|  |  | Usually unfair(2) |  |
|  |  | Unfair(1) |  |
| 7 | Was your performance in assignments discussed with you? | Every time (5) | 4.82/5 |
|  |  | Usually(4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |
| 8 | The faculty illustrates the concepts through examples and applications. | Every time(5) | 4.75/5 |
|  |  | Usually(4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |


| 9 | Your faculty does a necessary follow-up with an assigned task to you. | Every time (5) | 4.5/5 |
| :---: | :---: | :---: | :---: |
|  |  | Usually(4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |
| 10 | The faculty identify your strengths and encourage you with providing right level of challenges. | Fully(5) | 4.7/5 |
|  |  | Reasonably(4) |  |
|  |  | Partially (3) |  |
|  |  | Slightly(2) |  |
|  |  | Unable to(1) |  |
| 11 | Faculty is able to identify your weaknesses and help you to overcome them. | Every time(5) | 4.81/5 |
|  |  | Usually(4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |
| 12 | The faculty helps you identify your strengths and weaknesses. | Every time(5) | 4.79/5 |
|  |  | Usually(4) |  |
|  |  | Occasionally/Sometimes(3) |  |
|  |  | Rarely(2) |  |
|  |  | Never(1) |  |
| 13 | The faculty use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | To a great extent(5) | 4.92/5 |
|  |  | Moderate(4) |  |
|  |  | Some what(3) |  |
|  |  | Very little(2) |  |
|  |  | Not at all(1) |  |
| 14 | What percentage of faculty use ICT tools such as LCD projector, Multimedia, etc. while teaching. | Above 90\% (5) | 4.67/5 |
|  |  | 70-89\%(4) |  |
|  |  | 50-69\%(3) |  |
|  |  | 30-49\%(2) |  |
|  |  | Below 29\%(1) |  |
| 15 | The overall quality of teachinglearning process was very good. | Strongly agree(5) | 4.85/5 |
|  |  | Agree(4) |  |
|  |  | Neutral(3) |  |
|  |  | Disagree(2) |  |
|  |  | Strongly disagree(1) |  |
| 16 | Give three observation / suggestions to improve the overall teaching - learning experience in your institution. | Text |  |

Feedback on Teaching, Learning Assessment Average Score for each question


